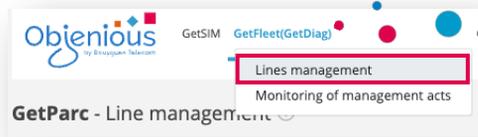


Replacements can be done from:

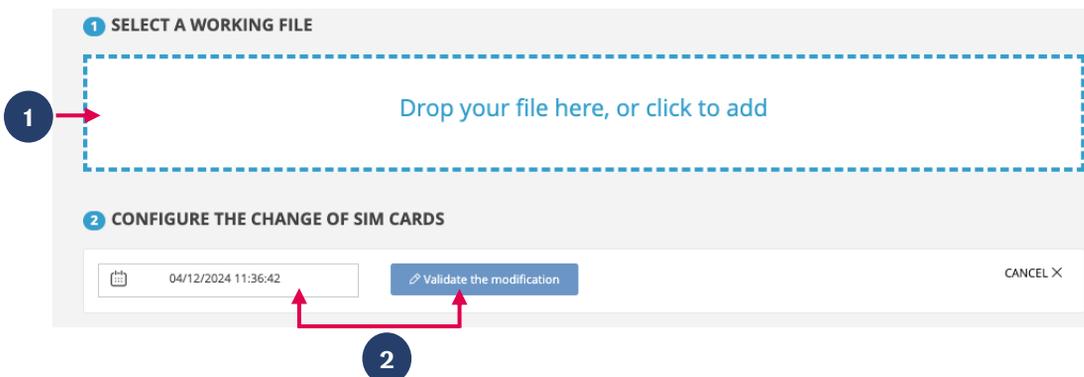
- The menu bar, by selecting « GetFleet »
→ Lines management
- In the carousel « Choose a management act », select « Change SIM card»



1. Upload a CSV or Excel file with the lines to be replaced

- *Each line of the file must contain (1) the old and (2) the new ICCID. The old SIM cards must have an 'Active' status and the new one 'Not pre-activated'. For CSV, use the semi-colon as a separator. For Excel, please do not use a separator.*

2. Select the date on which the document is to be processed and click on « Validate the modification »



- A new window will appear to prompt you to save your request.
- A message will appear to let you know that the operation has been carried out successfully

For any request, contact the M2M backoffice : partenaires_data@bouyguetelecom.fr